

What makes CarePartners Rehabilitation Hospital different from other rehab providers?

“Rehabilitation” is not just our middle name, it is all that we do at CarePartners Rehabilitation Hospital! We are the experts in rehabilitation. Many facilities use the term “rehabilitation” as part of their name but that does not necessarily mean that the same level of rehabilitation is provided. CarePartners has been here since the 1930s and, though our name has changed (formerly Thoms), our dedication and commitment to being the best in rehabilitative care has not changed. No two facilities are exactly alike, so we have listed some questions for you to consider as you choose a rehabilitation provider.

Questions to Help You Evaluate Rehabilitation Providers

CarePartners Other

Is the facility licensed as a rehabilitation hospital, accredited by recognized national organizations?	Yes	<input type="checkbox"/>	CarePartners Rehabilitation Hospital is the only licensed rehabilitation facility hospital in Western North Carolina. Our post-acute care facility is fully accredited by The Joint Commission. We are also accredited by the Commission on Accreditation for Rehabilitation Facilities (CARF) for our Comprehensive Integrated Inpatient Rehabilitation Programs, Stroke Specialty Program and Brain Injury Program. We maintain full compliance with all hospital licensure and certification regulations of the State of North Carolina and Centers for Medicare and Medicaid Services (CMS).
Does the facility provide a wide range of specialized therapy services, provided by its own staff? Does it include a variety of options such as psychology, aquatic therapy, orthotics/prosthetics, and cutting edge rehabilitation technology to help you reach your full potential for recovery?	Yes	<input type="checkbox"/>	Our staff are experts in physical rehabilitation techniques, many with advanced certifications and training. Our therapists have an average of 14 years of experience and utilize innovative technology as part of their treatment approach. One-on-one therapy sessions are standard; sessions are tailored to meet the individual’s needs to promote the best possible outcomes.
Does the facility have a method for evaluating the progress made by its patients and the overall outcomes that provides comparison information with other rehabilitation hospitals?	Yes	<input type="checkbox"/>	CarePartners Rehabilitation Hospital participates in a national database to compare our patient outcomes to similar rehabilitation hospitals around the country. This information is used to continually assess and improve the quality of rehabilitation programs.
Will a physician who specializes in rehabilitation (a physiatrist) direct your care? Will you have daily visits from a physician to manage your medical and rehab needs?	Yes	<input type="checkbox"/>	We have three physiatrists who make daily rounds and are available 24 hours a day, 7 days a week.
Does the entire clinical staff work as a team to ensure that you receive the most benefit from your rehabilitation? Do they meet regularly with patients and family members to set goals and discuss progress?	Yes	<input type="checkbox"/>	Weekly team conferences led by the patient’s rehab physician are held for each patient at CarePartners Rehabilitation Hospital. Progress toward goals, barriers to achieving those goals, and post-discharge needs are discussed. If additional CarePartners services are required after discharge, staff from those services will meet with patients and families prior to leaving the hospital to discuss the specific goals for the next level of care.

Does the facility provide RN (vs. LPN) nursing care around the clock? What is the patient to nurse ratio?	Yes	<input type="checkbox"/>	We have RNs on-site 24 hours a day and the patient to nurse ratio is approximately 6:1. Many of our nurses have specialized national certification in Rehabilitation Nursing, ensuring expertise in rehabilitation.
Does the facility collect information from patients and their families about satisfaction with the care received? If so, is it positive?	Yes	<input type="checkbox"/>	Our satisfaction scores consistently exceed scores of other rehabilitation hospitals throughout the country. Recently, 100% of our patients said they would recommend CarePartners Rehabilitation Hospital to others.
Is the facility required to meet government regulations for level of therapy provided?	Yes	<input type="checkbox"/>	Because we are licensed differently from skilled nursing facilities, CarePartners Rehabilitation Hospital provides more concentrated therapy throughout the day; therapy sessions include many daily activities to assist patients in regaining their independence with tasks such as eating, dressing, bathing, and walking.
Are ancillary services such as laboratory, radiology, respiratory therapy, pharmacy available on-site at the facility?	Yes	<input type="checkbox"/>	These ancillary services are available 7 days a week at CarePartners Rehabilitation Hospital to ensure we provide the medical management our patients need.
Does the staff provide education and training to help you and your family with the skills needed for a smooth transition home?	Yes	<input type="checkbox"/>	Patient and family training is a critical piece of the rehab program at CarePartners; patients and families are the most important members of the team. Case managers work closely with patients and families to coordinate training and support a seamless transition at discharge.
Does the facility have support groups available for patients and families?	Yes	<input type="checkbox"/>	We offer numerous support groups for patients and family members that are geared toward specific diagnoses. These are available to patients and families while in the hospital and after discharge to provide ongoing support and education long after the hospital stay.
Does the facility offer extensive outpatient services in multiple convenient locations and/or home health services that may be needed once discharged home?	Yes	<input type="checkbox"/>	CarePartners Health Services offers a continuum of services that patients can utilize. Outpatient services are available in five locations in Buncombe County. Home Health services are available in Buncombe and surrounding counties. Patients can be assured there will be continuity of care from one level of care to the next.

There *is* a difference. When you or someone important to you needs rehabilitation, look to the experts at CarePartners Rehabilitation Hospital for the best possible care to support the best possible outcomes.
Please contact our Admissions Office at 828-274-6151 with any questions.

**Even lost to injury or illness, we can be found. CarePartners helps people find their way back.
To home. To work. To peace of mind. To a full life.**